

Questionnaire for parents and carers May 2016

Analysis of Results – 34 Responses (54%)

	(please tick)	Strongly agree	Agree	Disagree	Strongly disagree
1	My child feels safe at this school.	30	4		
2	My child is making good progress at this school.	26	7		
3	This school meets my child's particular needs.	24	9	1	
4	This school ensures my child is well cared for.	26	6	1	
5	My child is taught well at this school.	29	4		
6	This school helps my child to develop skills in Communication, Literacy and Numeracy.	27	7		
7	There is a good standard of behaviour at this school.	31	3		
8	My child's lessons are not disrupted by bad behaviour.	26	5		
9	This school deals with any cases of bullying effectively. (Bullying includes persistent name-calling, cyber, racist and homophobic bullying).	25	5		
10	This school helps me to support my child's learning.	27	6		
11	My child receives appropriate homework for their age/ability	23	9		
12	This school responds well to my concerns.	24	7	1	
13	This school keeps me well informed.	27	6		
14	I find it easy to communicate with school	27	5		1
15	The school is well led and managed	29	4		
16	A good range of clubs, trips and other activities are provided outside of school time	25	8		
17	Generally the school has improved over the last year	22	7	2	
18	(If your child started at the school this year) My child's admission to the school was well managed and I was well supported	4	1		
19	(If your child is leaving the school this year) I have been well supported by the school with respect to my child's transition	2	1		
19	I would recommend this school to another parent.	Yes	32	No	1

What do you like about our school?

- Staff are helpful, friendly and professional. They make sure that communication is of the highest standard. We feel engaged in our child's education because of them and we are thankful for that. It's all brilliant and we are informed of everything.
- Some of the staff are amazing. They take fantastic care of the children.
- All members of staff are fantastic. Our child absolutely loves going to school. He has learned so much while he has been at Fountainsdale. All the teaching staff and support staff are excellent in their day to day lessons.
- Staff are friendly and approachable and you are always made to feel welcome.
- I love the happy, jolly faces of staff and children. I just feel everything fits into place with what I was dreaming of in a school for my daughter. The children are learning at their own pace and this to me makes a big difference to what was expected of her at the previous school. No child is overlooked or left behind and every child is equal.
- The most important thing is that our child feels safe and happy. I know without a doubt that he is always happy and safe. Staff go the extra mile for our son and we couldn't wish for more.
- How friendly and caring staff are
- What I like about this school is that they have time for my daughter and they help her with her work and don't rush her. She has learnt so much in 3 weeks than she ever did at her last school.
- Trips that are available to the students, Holiday and after school clubs. A friendly and supportive environment. Staff take time to come and visit our son when in hospital.
- Family atmosphere. Bright, lively and fun place to learn. Great to promote independence and confidence.
- How all the staff give 110% and more and their dedication towards the care, needs and education of my daughter. Very welcoming – very committed.
- Widespread air of happiness throughout the school. Our son loves coming to school. Quality of staff.
- I love Fountainsdale. My daughter has been at this school since she was 3 ½ . Now she is coming up to 9 and I couldn't wish for a better school. The teachers and rest of the staff are all one in a million with hearts of gold, who look after our children 5 days a week. I would recommend this school to anyone.
- Friendly and approachable staff who are fun with the children
- No bullying. Wonderful help.
- Everything (x3)
- My daughter joined at the start of year 7. In this time she has changed so much for the better. She now has a 'can do' attitude to most aspects of her life, whereas before she would just get upset and frustrated. This is down to the staff
- Warm, friendly and happy environment that allows my child to thrive. Good communication. Strong leadership throughout which has built a solid base for my child to learn and thrive.
- Happy school. Good communication. Friendly and helpful staff. Children are happy and settled. Child focused. Great displays of work. Children on TV in foyer is very good and updated. Actively encourage parent participation
- Friendly and supportive staff. Staff we would trust fully with our child
- Very friendly and caring staff (Office and Teachers)

- Friendly staff
- Everything, happy, friendly place.
- Lovely staff, a warm and welcome feel about the school. Reception staff are lovely and friendly too. Any of our family and friends who have visited with us have loved the school and staff, particularly Sallyann at swimming on Saturday
- All staff are approachable and listen if we have any concerns. Communication is good
- The sense of community and family. The activities and welcoming feeling when attending events
- Swimming to include every child

21 What would you like us to improve or change?

- We wouldn't change anything. We are happy with how things are.
- It is very difficult to communicate with school when you can only speak to the parent liaison person who doesn't know your child.
- Nothing at all
- Not at this time
- Nothing, everything is just perfect
- Certain elements of our child's care could be better. We've had incidents of our child's sling not being positioned right under him so we couldn't hoist him once home, a foot strap not fastened on, him being sent home in inappropriate dress for the weather.
- Communication between staff and physiotherapists
- Would like to see more swimming as part of the curriculum
- Nothing. The school and staff are fantastic
- Keep doing what you are doing
- More physio input with more input at meetings and reviews
- Why do parents who have an enhanced DBS check need to be chaperoned in school?
- Therapy (would not recommend the school because of this)
- More staff (I think the Local Authority should enable this)
- Nothing. I'm happy
- Access to swimming more frequently during term time – probably down to physio? It seems like we have just been given less not more and it's such a shame as it makes a huge difference to my child
- We feel school should manage the physiotherapy and OT within school
- More after school activities and clubs. My child had his first residential trip which I was worried about but he had a fantastic time. I would like to see him have more of his own time and independent activities now he is older.

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If you want to explain any of your answers, or if there is anything else you would like us to know please tell us here.

- There appears to be a lack of care sometimes and mistakes are made.
- Overall we and our daughter are happy with the performance and care given at Fountaindale. I have felt this last year, however, that there may have been some confusion over postural management during a period of time where our daughter needed intense treatment. We felt it was down to mis-communication, although we find no fault with staff or physios. Their work is outstanding. Keep it up and thank you!!
- We don't have any homework
- I really like the fact that our other children are able to join in with activities such as bonfire and Christmas. It gives our other children an insight into the fact that there are other siblings who have sisters or brothers who need a little more help in doing things.
- Thank you Mr Dengel for all your hard work and to all your staff for making Fountaindale a wonderful school
- Just school holiday sheets so that we can have another holiday and get a holiday during the summer holidays.
- Health should attend the EHCP/annual reviews

Thank you for completing the questionnaire. We value your contribution and thank you for your support.

Mark Dengel
Principal