

As part of our commitment to improve our work with parents/carers, we asked for your feedback on communication, information & guidance. Thank you for your responses (we had 22). The percentages do not always add up to 100% as parents/carers chose not to answer some questions.

Communication with School

Home school diaries are a good way to communicate	Yes 100%	
The parent liaison post helps me communicate with school	Yes 77%	No 14%
Parents' day/evening appointments meet my needs	Yes 95%	
Concerns or issues I raise are responded to in a timely manner	Yes 91%	No 5%

Technology

I find the school website useful	Yes 73%	No 9%
I enjoy updates on the Fountaindale Facebook page	Yes 55%	No 14%
I would like an email system for letters, etc.	Yes 64%	No 27%
I find the texts from school helpful	Yes 100%	

Curriculum Plans

The termly curriculum plan keeps me informed of my child's curriculum	Yes 100%	
The annual report keeps me informed of my child's targets and levels	Yes 100%	
I receive quality information & guidance to support my child's learning	Yes 91%	No 9%

Events

Coffee mornings help me keep in touch with other parents	Yes 50%	No 27%
Events such as Play Day help me understand my child's learning	Yes 68%	No 23%
Events such as Bonfire Night Party help me feel involved	Yes 77%	No 5%

We received the following comments:

Play days need to be appropriate for all ages.

We don't use Facebook.

Fountaindale makes our son feel like family.

Having to go through the parent liaison person makes life difficult as they do not know your child. It would be much easier if you could speak to someone from the class team who actually know your child.

Distance from school and family commitments often prevent us from supporting some school events – no fault of the school and we will attend wherever possible. Credit to the school for organizing events where parents can meet and socialize.

I cannot attend coffee morning as they are always on a Friday. Variations in day would be good.

As a result of this survey we are:

Rotating the days that we host parent coffee mornings.

Investigating email communication systems.

